



**HART TRAILER LLC**  
 3909 SOUTH 4<sup>th</sup> STREET  
 PO DRAWER C  
 CHICKASHA OK 73023  
 405-224-3634 Fax 405-224-3637  
[www.hartrailer.com](http://www.hartrailer.com)



The undersigned dealer, by signing this manufacture's Limited Warranty, states that he/she has informed and explained to the purchaser all limited warranty and claim procedures and will perform all responsibilities of the dealer under this Limited Warranty.

IF THIS WARRANTY IS NOT SIGNED, POSTMARKED AND MAILED TO HART TRAILER LLC BY THE FIFTEENTH DAY AFTER YOUR PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID.

By signing this manufacturer's Limited Warranty, THE PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE BELOW LIMITED WARRANTY AND AGREES THAT, SHOULD ANY WARRANTY CLAIMS BE MADE BY PURCHASER, PURCHASER WILL FOLLOW THE PROCEDURES AS SET FORTH BELOW.

_____		_____		_____	
Dealership		Purchaser Signature		Date	
_____	_____	_____		_____	
Dealer Signature	Date	Purchaser	(Print Name)		
_____	_____	_____		_____	
Model Purchased		Mailing Address		( )	
_____	_____	_____	_____	_____	_____
V.I.N. (Serial Number)		City	State	Zip	Telephone Number

**MANUFACTURERS WARRANTY**

HART TRAILER LLC HERE WARRANTS THAT EACH HART Trailer operated by the original purchaser under normal use in the Continental United States or Canada will be free from defects in materials and workmanship for one year following the original purchase, subject to the requirements, exclusions and limitations stated below which will be strictly applied. If the trailer is rented or used for commercial transporting, this Limited Warranty is null and void.

**YOU MUST SEND COPY OF WARRANTY**

In order to validate this Limited Warranty, the original copy of this form, signed by the dealer and the purchaser, must be postmarked and mailed to HART TRAILER LLC, PO Drawer C, Chickasha OK 73023; no later than fifteen (15) days following the purchase of your Hart Trailer. IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE FIFTEENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY SHALL BE NULL AND VOID.

**EIGHT YEAR LIMITED WARRANTY**

Subject to the requirements, exclusions and limitations stated below, the structure of your Hart Trailer is warranted to the original retail purchaser against defects in materials and workmanship by HART TRAILER LLC, arising from normal use for eight (8) years from the date of purchase. The structure is that portion of the trailer body which consists of the bottom rails, side posts, roof rails, roof bows, hitch frame and undercarriage frame only.

**ONE YEAR LIMITED WARRANTY**

Subject to the requirements, exclusions and limitations stated below, all other components manufactured by HART Trailers that attach to the main trailer frame, such as doors, gates, dividers, or any other materials or parts are warranted to the original retail purchaser against any defect in the materials and workmanship by HART TRAILER LLC, arising from normal use, for one (1) year from the date of purchase. Floors are warranted for one (1) year. Floors must be maintained properly to be warranted.

**LIMITED PAINT WARRANTY**

HART TRAILER LLC warrants its paint finish to be consistent with industry standards for one year after the date of original retail purchase, with the exceptions of "normal use" limitations set forth below and of deterioration due to use or exposure, such as chipping, scratching, fading, cracks in caulk seams, road salt or tar, damage by animals or pressure washing. Warrantable paint repairs are limited to spot repairs and blending consistent with standards in the trailer industry.

**EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS**

All components that are not manufactured by HART TRAILER LLC, including but not limited to: tires, wheels, axles, brake components, springs and suspension components, couplers, jacks, castors, mats, batteries, sealants, windows and doors that are purchased and installed by HART TRAILER LLC are warranted by their manufacturers and are excluded from this Limited Warranty.

**EXCLUSION OF LIVING QUARTERS & INSTALLATIONS BY OTHER PERSONS**

HART TRAILER LLC manufacturers some trailers into which other persons or companies who are not employees or agents of HART TRAILER LLC install living quarters or other interior or exterior features or modifications. This Limited Warranty extends only to materials used or workmanship performed by HART TRAILER LLC, or its employees in the construction of the original trailer, subject to all limitations and exclusions set forth herein. HART TRAILER LLC EXPRESSLY DISCLAIMS AND EXCLUDES ANY RESPONSIBILITY OR LIABILITY FOR ANY MATERIALS OR WORKMANSHIP IN ANY ITEMS INSTALLED OR FOR STRUCTURAL FAILURE DUE TO ANY MODIFICATIONS MADE TO HART TRAILER LLC PRODUCTS BY ANY OTHER PERSON OR COMPANY, INCLUDING ANY INCIDENTAL, CONSEQUENTIAL, WATER DAMAGES OR CONTINGENT LIABILITIES ARISING THERE FROM.

**NORMAL USE, NO REPAIRS OR ALTERATIONS**

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subject to accident, abuse, misuse, corrosion, neglect or overload or has been repaired or altered without the prior written consent of HART TRAILER LLC. Normal wear items, including but not limited to doors, rubber matting, lights, bearings, brakes, brake linings, tires and batteries, will not be replaced due to wear. Loading in excess of gross vehicle load ratings stated on the identification plate will invalidate any and all warranties.

-CONTINUED ON REVERSE SIDE-

#### **TRANSPORTATION COSTS EXCLUDED**

Transportation of any trailer to and/or from your dealer or any approved repair facility shall be the responsibility of the trailer owner. HART TRAILER LLC shall not be liable for any such costs.

#### **PRIOR WRITTEN CONSENT REQUIRED AND RETURN OF DEFECTIVE PARTS REQUIRED**

No reimbursement will be made to any dealer or owner for repairs made without the prior written consent of HART TRAILER LLC. Any defective part(s) must be sent by prepaid freight to HART TRAILER LLC, in order to be considered for replacement or reimbursement under this Limited Warranty.

#### **OTHER PRODUCTS EXCLUDED**

This Limited Warranty applies exclusively to HART trailers manufactured by HART TRAILER LLC. Any other products manufactured by HART TRAILER LLC are specifically excluded from this warranty. Authorized repairs do not extend the term of this Limited Warranty.

#### **LIMITATIONS**

THE SOLE RESPONSIBILITY OF HART TRAILER LLC UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND OR REPLACE PARTS AT THE HART TRAILER LLC FACTORY OR, FOR A REASONABLE ALLOWANCE AT ANOTHER PLACE AND PREPARED IN WRITING BY HART TRAILER LLC. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY, ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVENIENCE, LOSS OF TIME, COMMERCIAL LOSS OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE. ANY DAMAGES CAUSED BY OR ATTRIBUTED TO ANY ACT OF GOD WHATSOEVER IS NOT COVERED BY THIS LIMITED WARRANTY.

#### **DISCLAIMERS**

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. HART TRAILER LLC MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, WITH RESPECT TO HART TRAILER LLC WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. NO ONE, INCLUDING AN AUTHORIZED HART MFG INC. DEALER IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF HART TRAILER LLC.

ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR INTENDED USE ARE LIMITED TO WARRANTY PERIODS STATED ABOVE, UNLESS ANY APPLICABLE STATE LAW PROVIDES OTHERWISE.

#### **DEALER RESPONSIBILITIES**

HART TRAILER LLC Dealers are responsible for "dealer prep" which includes checking all cosmetic features, safety equipment, and repairing all minor problems without charge to you. Your Dealer is also responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

#### **REQUIRED WARRANTY CLAIM PROCEDURE**

1. In order to validate this Limited Warranty, the original copy of this form, signed by the dealer and the purchaser, must be postmarked to HART TRAILER LLC no later than fifteen (15) days following the purchase of your HART Trailer. IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE FIFTEENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID.
2. Within five (5) days after discovering a problem with your HART TRAILER, notify your HART TRAILER LLC dealer, or any other authorized HART TRAILER LLC dealer. Dealers are responsible for fixing minor problems without charge to you.
3. If the dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, the dealer must send to HART TRAILER LLC, a limited warranty claim form, together with all required information, within ten (10) days of your discovery of the defect.
4. HART TRAILER LLC will acknowledge such receipt of claim to the dealer. HART TRAILER LLC will respond as soon as possible, but no later than thirty (30) days after receipt of the claim.
5. Any defective part(s) must be sent by prepaid freight to HART TRAILER LLC in order to qualify the claimant for replacement or reimbursement consideration under this Limited Warranty. ANY DEFECTIVE PARTS MUST BE RETURNED TO HART TRAILER LLC WITHIN 30 DAYS FROM DATE OF CLAIM TO QUALIFY FOR REIMBURSEMENT.
6. HART TRAILER LLC will not reimburse any claimant for any adjustment or repair of your HART TRAILER without prior written approval from HART TRAILER LLC.
7. If you return your trailer for repair to the factory, we will warrant the repair or replacement parts for ninety (90) days or the remainder of the Limited Warranty, whichever is longer, from the date of the repair. If authorized repair must be done other than at the factory, HART TRAILER LLC will not warranty such repair work or replacement parts.
8. HART TRAILER LLC reserves the right to not pay unreasonable costs for replacement or repair of defects in HART trailers and may, at its discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

HART TRAILER LLC HERE MAKES NO OTHER EXPRESSED OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY.

#### **WARNING! WARNING! WARNING! WARNING!**

**BE SURE** THAT THE HITCH BALL ON ANY TOWING VEHICLE MATCHES THE DIMENSION OF THE TRAILER COUPLER.

**BE SURE** THAT YOU SECURE ALL SAFETY CABLES AND BREAK-AWAY BRAKING SYSTEMS BEFORE EACH USE.

**BE SURE** THAT ALL LUG NUTS ARE TIGHT BEFORE USING.

**BE SURE** TO CLOSE AND SECURE ALL DOORS AND GATES BEFORE TOWING

**BE SURE** THAT ALL BRAKES, LIGHTS AND SAFETY EQUIPMENT ARE IN PROPER WORKING ORDER BEFORE TOWING.